



Privacy declaration Roem van Yerseke

Personal information is collected via our website www.zeelandsroem.nl and cookies are also used. We respect the privacy of our website's visitors and we believe it is extremely important that your data is handled correctly. The personal information that we collect is therefore processed and secured with great care. These activities all comply with the requirements imposed upon them by privacy legislation.

Purposes of data processing

We process your personal information with the following objectives:

- providing access to the website www.zeelandsroem.nl
- letting you use the functionality of our website
- defining and implementing agreements about the services we provide
- contacting you, in cases where you have asked us to do so
- customer relations management and communication about the services or products we provide for you, and similar services and products
- carrying out marketing activities for the services we provide, such as distributing a newsletter

We will never process the personal information for other purposes unless you have given permission in advance for us to do so or if we are required or allowed to do so on legal grounds. We do not retain your details for longer than is necessary for the purposes listed in this privacy declaration and cookie use statement.

Confidentiality

We do not pass personal or other information that you provide on to other parties unless this is necessary in the context of implementing the agreement or to comply with a legal obligation.

Security

We take appropriate security precautions to limit misuse of your personal information and unauthorized access to it. For instance, we make sure that only the people who need to be able to do so have access to your data, that access to the data is protected and that our security measures are checked regularly.

Contact form

The 'Contact' button on our website lets you contact us easily. You can use it for complaints and for any other questions.

Complaints

There is always the possibility that a product will not be as desired. We will then want to know exactly what went wrong and we will be pleased to resolve this with you. We keep complaints in our systems for three years, along with the associated data. After that period, the complaints are archived for historical and statistical purposes.

Other questions

You may of course have a general question about our products or our opening hours, for instance. We will retain your data for a maximum of six months after the question or remark has been dealt with.

Newsletter/price lists

Price lists are sent to our customers once a week, or more often if there is reason to do so.

Where relevant, news and related information about our products or our company are added to these price lists. If you do not want to receive this information (or do not want it any longer), you can say so by replying to the e-mail you received; you will then be removed from the mailing list.

Orders

We need your name and address details for shipping your orders. We need your e-mail address and phone number for correspondence about your order. This means we can keep you up to date about the order at all times. Roem van Yerseke retains your data for the legally defined time intervals.

Payments

Our payments are processed using the Internet banking system of our company's bank. This lets you do your banking in a secure environment. They only use your data for the payment transaction.

Shipment

The orders are shipped using contracted transport companies. They need your name and address details so that they can dispatch the order. When arranging the shipment of your order, we only process the data that is required to ensure that the order reaches you.